

# OVERVIEW OF SERVICES



Roof Above was born from the merger of Urban Ministry Center and Men's Shelter of Charlotte; now one comprehensive homeless service provider working to end homelessness. Roof Above offers everything from street outreach and basic services, to shelter and housing. Our services and programs reach over 1,200 individuals every day across seven campuses in Charlotte – and during COVID, we have added one more campus, converting dorms into an emergency shelter for working men.

## HOMELESS SERVICES

### Day Services Center

- Street Outreach for unsheltered individuals
- Soup Kitchen
- Basic Services – showers, laundry, mail
- Resource Center – ID, prescriptions, referrals
- Housing Assistance
- Room In The Inn—offsite emergency shelter coordination for 105 host sites (Dec – Mar)
- Coordinated Entry

### Men's Shelter – 24/7 Site

- 230 beds
- Three meals each day
- Diversion Support
- Income & Employment programs
- Housing Specialists
- Wellness Wing
- Coordinated Entry

### Men's Overnight Shelter

- Open 4:30pm – 8:00am
- 180 beds
- Dinner & breakfast daily
- Supportive programs available at N. Tryon Shelter

## HOUSING PROGRAMS

### Moore Place

- Single Site Permanent Supportive Housing for chronically homeless individuals
- 120 studio apartments with onsite case managers, nurses, and community activities

### Hillrock Estates

- 341 affordable units for a range of incomes, including 75 units set-aside with supports for people coming out of chronic homelessness
- Purchased and operated in partnership with Ascent Capital

### Scattered Site Housing

- Permanent Supportive Housing in partnership with properties across Charlotte for people who are chronically homeless
  - Homeless to Homes (130 tenants)
  - MeckFUSE (50 tenants)
  - Housing First Charlotte Mecklenburg (95 tenants)
- Rapid Rehousing for people who are situationally homeless
  - Short-term housing program with supports, serving 40-60 tenants at anytime
- Link Housing and MeckHOME
  - Targets people with long stays at the shelter and provides specialized support for individuals whose path out of homelessness is employment (MeckHOME) or who are waiting on subsidized housing (Link Housing).

### SABER

- Nine-month outpatient recovery treatment program for homeless men
- 64 new participants each year
- Transitional housing provided by Centro Bono Foundation

[ROOFABOVE.ORG](https://www.roofabove.org)

