OVERVIEW OF SERVICES

Roof Above was born from the merger of Urban Ministry Center and Men’s Shelter of Charlotte, now one comprehensive homeless services provider working to end homelessness. Roof Above offers everything from street outreach and basic services, to shelter and housing. Our services and programs reach over 1,200 individuals every day across multiple campuses throughout Charlotte.

HOMELESS SERVICES

**Day Services Center**
Monday – Friday
8:30am – 12:30pm • 1:30 – 4:00pm
Saturday – Sunday – Holidays
9:00am – 12:30pm
• Daily lunch (11:15am – 12:15pm)
• Basic services: showers, laundry, restrooms, device charging, phone, fax and mail
• Medical support: Nurse, prescription assistance, over-the-counter medications
• Help with obtaining ID, bus passes (for verified work/medical appointment), and more
• Connections to community resources
• First step to emergency shelter and housing

**Room In the Inn – Winter Shelter**
(December 1 – March 31)
In collaboration with faith and other community organizations, winter shelter beds are provided for women, children, families, and men. Neighbors are transported for an overnight stay at the participating site.

**Lucille Giles Center – Overflow Nightly Shelter for Men**
Open 4:30pm – 8:00am
• 116 beds
• Dinner & breakfast daily

**Tryon Street Men’s Shelter**
• 258 beds
• Three meals each day
• Income & employment programs
• Housing Navigators
• Wellness Wing

**Howard Levine Men’s Shelter**
• 164 beds
• Full-service kitchen serving three meals each day
• Income & Employment programs
• Housing Navigators
**Housing Programs**

**HillRock Estates**
- Purchased 341-unit HillRock Estates to protect and create affordable housing. Through our Homeful Housing program, 75 units are reserved for permanent supportive housing for individuals with long-term experiences of homelessness.

**Moore Place**
- Single-site Permanent Supportive Housing for individuals who had previously experienced chronic homelessness.
- 120 studio apartments with onsite case managers, nurses, and community activities.

**SABER – Substance Use Treatment Program**
- A nine-month housing and substance use treatment program with a three-month outpatient recovery program for individuals who previously experienced homelessness.
- 64 new participants each year.

**SECU The Rise on Clanton, Apartments by Roof Above (coming in early 2022)**
- A hotel that will be converted into 88 studio apartments for individuals who have a disabling condition and have experienced chronic homelessness.

**Scattered-Site Housing**
- Permanent Supportive Housing in partnership with properties across Charlotte for people who previously experienced chronic homelessness.
  - Homeless to Homes (145 tenants)
  - MeckFUSE (50 tenants)
  - Housing First Charlotte-Mecklenburg (HFCM), a partnership with Mecklenburg County and Inlivian (80 tenants)
- Rapid Rehousing for people who previously experienced situational homelessness.
  - Short-term housing program with supports, serving 40-60 tenants at any time.
- Shared Housing.
  - Provides individuals in the shelter system roommate housing opportunities with specialized support for individuals whose path out of homelessness is employment (MeckHome) or who are waiting on subsidized housing (Link Housing).

**Roof Above**

Uniting community to end homelessness, one life at a time.