OVERVIEW OF SERVICES

Roof Above was born from the merger of Urban Ministry Center and Men’s Shelter of Charlotte, now one comprehensive homeless services provider working to end homelessness. Roof Above offers everything from street outreach and basic services, to shelter and housing. Our services and programs reach over 1,200 individuals every day across multiple campuses throughout Charlotte.

HOMELESS SERVICES

Day Services Center
Monday – Friday
8:30am – 12:30pm • 1:30 – 4:00pm
Saturday – Sunday – Holidays
9:00am – 12:30pm
• Daily lunch (11:15am – 12:15pm)
• Basic services: showers, laundry, restrooms, device charging, phone, fax and mail
• Medical support: Nurse, prescription assistance, over-the-counter medications
• Help with obtaining ID, bus passes (for verified work/medical appointment), and more
• Connections to community resources
• First step to emergency shelter and housing

Room In the Inn – Winter Shelter
(December 1 – March 31)
In collaboration with faith and other community organizations, winter shelter beds are provided for women, children, families, and men. Neighbors are transported for an overnight stay at the participating site.

Lucille Giles Center – Overflow Nightly Shelter for Men
Open 4:30pm – 8:00am
• 118 beds
• Dinner & breakfast daily
• Onsite outreach
• Peer support

Tryon Street Men’s Shelter
• 258 beds
• Serves three meals a day
• Income & employment programs
• Housing Navigators
• Substance Abuse Counseling Services

Howard Levine Men’s Shelter
• 164 beds
• Serves three meals a day
• Income & Employment programs
• Housing Navigators
HOUSING PROGRAMS

HillRock Estates
• Purchased 341-unit HillRock Estates to protect and create affordable housing. Through our Homeful Housing program, 75 units are reserved for permanent supportive housing for individuals with long-term experiences of homelessness.
• Onsite case management, nurse, tenant services

Moore Place
• Single-site Permanent Supportive Housing for individuals who had previously experienced chronic homelessness
• 120 studio apartments with onsite case managers, nurses, and community activities

SABER – Substance Use Treatment Program
• A nine-month housing and substance use treatment program with a three-month outpatient recovery program for individuals who previously experienced homelessness
• 64 new participants each year

SECU The Rise on Clanton, Apartments by Roof Above
• 88 studio apartments for individuals who have a disabling condition and have experienced chronic homelessness

Scattered-Site Housing
• Permanent Supportive Housing in partnership with properties across Charlotte for people who previously experienced chronic homelessness
  - Homeless to Homes (136 tenants)
  - MeckFUSE (50 tenants)
  - Housing First Charlotte-Mecklenburg (HFCM), a partnership with Mecklenburg County and Inlivian (80 tenants)
• Rapid Rehousing for people who previously experienced situational homelessness
  - Short-term housing program with supports, serving 40-60 tenants at any time
• Shared Housing
  - Provides individuals in the shelter system roommate housing opportunities with specialized support for individuals whose path out of homelessness is employment (MeckHome) or who are waiting on subsidized housing (Link Housing)

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Uniting the community to end homelessness